

Zoom Rooms Professional Services Organization



Professional Services is a team of AV professionals including designers, technical project managers and project engineers who work with customers to design and deploy the best Zoom Rooms environment based on the latest industry technologies. For the most recent PSO AV Designs, please see our [Zoom Rooms Design Guides](#)

Design Services

PSO will evaluate the needs of your space and build a design package for your deployment.

The design package for each design type will include:



Complete Equipment List



Functional Diagram



Architectural Diagram



Deployment Proposal

**Design service is priced per design*

Deployment Services

PSO offers two types of services for your Zoom Rooms implementation.

Project Management Consulting

Zoom is your AV consultant working alongside your integrator.

Pre-deployment

- Evaluate AV Integrator Proposals / RFP
- Site Readiness Validation
- Onsite visits (if needed)
- Hardware vendor introductions
- Meet with general contractors, architects
- Complete project plan development

Deployment

- Equipment validation support
- Zoom Room setup and configuration verification.
- DSP fine-tune and verification
- Help troubleshoot Zoom Room technical issues
- Conduct completion checklists & sign-off
- On-site certification services (if needed)

** Deployment services are priced per room*

Onsite Installation

In addition to Project Management Consulting, Zoom is your AV integrator.

- Zoom rooms experts on site
- Full install and configuration
- Field reports, checklists & sign-off
- 30-day workmanship warranty
- Managed Services (if needed)

Contact Info

For more information please contact PSO@zoom.us

"Zoom team members were phenomenal! They completed all tasks with ease and ahead of schedule. They also conveyed a great deal of concern and care. I feel they are true partners of Aristocrat. Bravo!"

– Alex Jimenez, *Project Manager, Aristocrats*